



# NEWS RELEASE

9701 LAS TUNAS DR. | TEMPLE CITY, CA 91780 | (626) 285-2171 | [WWW.TEMPLECITY.US](http://WWW.TEMPLECITY.US)

## Update on Temple City Windstorm Response Efforts

*Most electricity is restored; update as of 4 p.m.*

Date: December 6, 2011  
Contact: [Jose Pulido](#) or [Brian Haworth](#), (626) 285-2171

### **Things to Know**

Based on SCE's website, over 200 Temple City customers remain without power.

Resources will be available tomorrow to provide those in need with food replacement costs.

City crews have established a systematic clean-up schedule based on priority and location.

City assistance will remain in effect 24/7 until power is restored citywide.

Residents can now submit a claim for damage resulting from a city tree.

Owners of damaged properties may be eligible for tax relief by the county assessor.

Local representatives are working to pressure Governor Brown in declaring a state of emergency.

### **Preliminary Figures**

Calls received for service: 1,000+

Estimated clean-up costs: Upwards of \$1.5 million

Projected damage costs: \$10 million

Reported fatalities: 0

Fallen trees: 500+

Miles of impacted streets from debris: 70

Homes that sustained significant damage: 30

Buildings that are red-tagged: 0

Properties that sustained some type of damage: 4,000+

### **Electrical Outage**

According to SCE's website, about 230 customers remain without power in scattered locations. Power should be restored by 8 p.m. tonight.

SCE crews are completing repair work to address the major breach in power lines along Live Oak Ave.

Updates on estimated power restoration times can be obtained by calling SCE at (800) 655-4555.

### **Resources and Requests**

Residents are advised not to call 9-1-1 or other emergency numbers unless it is a life-threatening emergency. City Hall operators, including those who speak Chinese, are available to coordinate service requests and referrals. Call (626) 285-2171.

City Foundation, a non-profit disaster relief provider, will offer those in need (e.g., those with fixed or low-incomes) with possible reimbursement for food recovery costs. An application and intake center is planned tomorrow for Temple City residents at City Hall, 9701 Las Tunas Dr. The center will open from 11 a.m. to 4 p.m., and from 6 p.m. to 8 p.m.

Property owners who sustained damage of more than \$10,000 may be eligible for tax relief. Applications must be submitted within one year of the date of damage. For more information, call the County Assessor's Office at (888) 807-2111 or visit <http://assessor.lacounty.gov>.

Families inconvenienced by the recent windstorms may use facilities free of charge at the West San Gabriel YMCA in Alhambra. Services include free showers, and access to gym and pool facilities. For more information, call (626) 576-0226.

Residents requiring temporary shelter can call the American Red Cross at (800) RED-CROSS.

Until further notice, Live Oak Park Community Center at 10144 Bogue St. will remain open 24/7 to those without electricity. Services include a charging station, reading lounge and family-friendly TV programming. Those requiring a free Wi-Fi hot spot and work space can visit the City Hall community room between 8 a.m. and 6 p.m.

City staff members are checking on the needs of seniors and those with limited mobility. Call (626) 285-2171 for assistance.

Residents should verify all credentials of anyone offering to perform inspection or repair work on their property. To report a suspected scam, call the Temple Sheriff's Station at (626) 285-7171 or City Hall at (626) 285-2171.

Senator Liu and Assemblyman Portantino have asked Governor Brown to declare a state of emergency for the San Gabriel Valley. This declaration allows communities like Temple City to seek reimbursement for emergency expenses.

### **Tree and Debris Removal**

Tree crews are actively responding to reports of fallen trees, limbs and branches. Trees that have fallen on homes and/or have blocked roadways from emergency vehicles are first priority. Full clean-up could take several days.

The removal and clearing of trees not in the public right-of-way is the responsibility of the property owner. Those hiring a private company to cut or remove trees should check if they are licensed or bonded. A good resource for information is [www.cslb.ca.gov](http://www.cslb.ca.gov).

Residents are asked to dispose of debris and tree limbs near the street curb, and to wrap in bundles no larger than 4 ft. in length to expedite the clean-up process. Crews will conduct ongoing collection service through mid-December.

“No Parking” restrictions take effect this week to allow crews in removing debris from stretches of city streets. Restrictions are temporary and limited to one day. Posted signs will provide residents with 24-hour notice. A schedule of planned clean-up days will be posted tomorrow to the city website, [www.templecity.us](http://www.templecity.us).

To allow for recovery and clean-up, overnight parking restrictions are relaxed through Sunday, December 18. Overnight parking permits are not required.

### **Road Closures and Inoperative/Flashing Signals**

The following road closures remain in effect until further notice: Live Oak Ave. between Baldwin and Cloverly; and Temple City Blvd. between Las Tunas and Broadway.

The majority of traffic signals are now flashing along Las Tunas, and on Temple City Blvd. between Woodruff and Lower Azusa. County crews have been requested to synchronize signals; in the meantime, drivers are asked to treat a flashing or inoperative signal as a four-way stop.

### **Damage Claims**

Residents are encouraged to first contact their homeowner’s insurance agency if their property was damaged by the winds.

Those wishing to file a claim for damages resulting from a city tree must submit a completed claim form. That document can be downloaded from the city website, [www.templecity.us](http://www.templecity.us). For more information, call City Hall at (626) 285-2171.

### **Public Safety and Declaration**

Additional sheriff’s deputies remain deployed throughout the city.

The city’s emergency operations center will remain open until further notice.