



A High Performance City Council:

1. Provides Vision and Leadership through a Strategic Plan and related Goals.
2. Works together as a Team.
3. Focuses on the well being of the City (rather than the well being of the individual).
4. Is Proactive (rather than Reactive) in addressing issues and challenges facing the City.
5. Actively and openly works with all stakeholders in the City (residents / businesses / educational institutions / religious and civic organizations).
6. Actively engaged in Regional Issues as appropriate for the welfare of the City.
7. Individually bring knowledge and skills to the Council and are well versed on issues before the Council.

A High Performance City Staff Member:



1. Has the education and knowledge necessary to successfully perform their duties.
2. Is Goal-oriented.
3. Provides outstanding Customer Service.
4. Is Proactive (rather than Reactive).
5. Has a sense of “Ownership” (i.e., they “Care” about the City).
6. Is Motivated, with a sense of Urgency in their job performance.